

Utilization of Impound Services

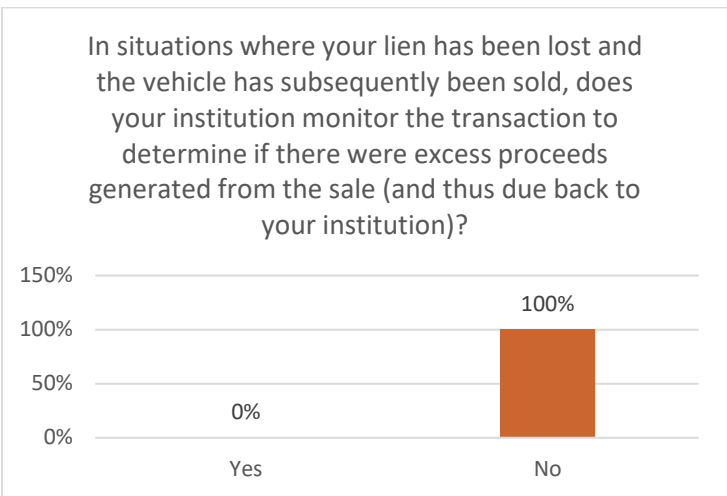
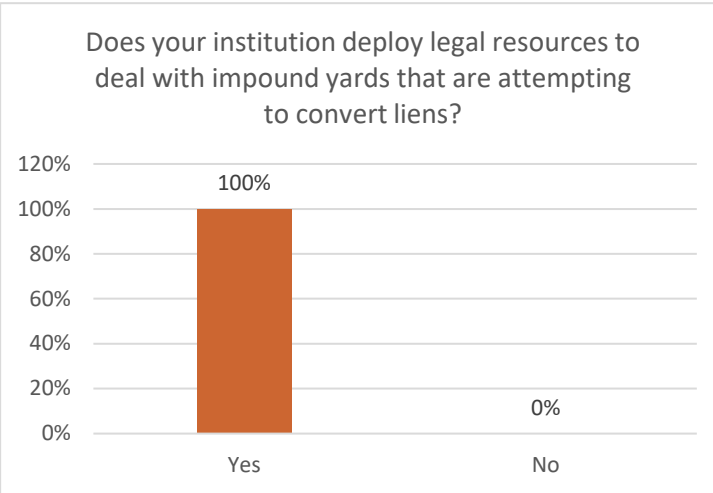
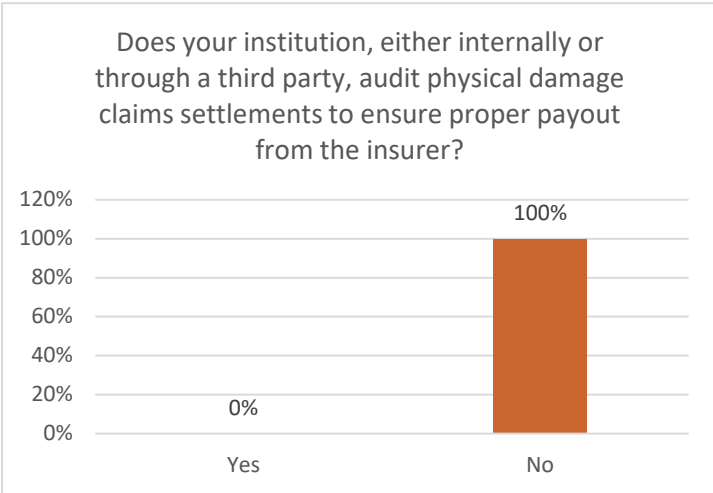
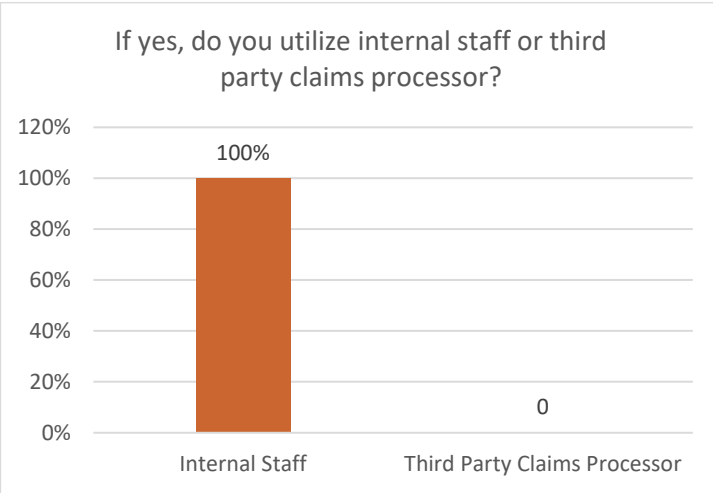
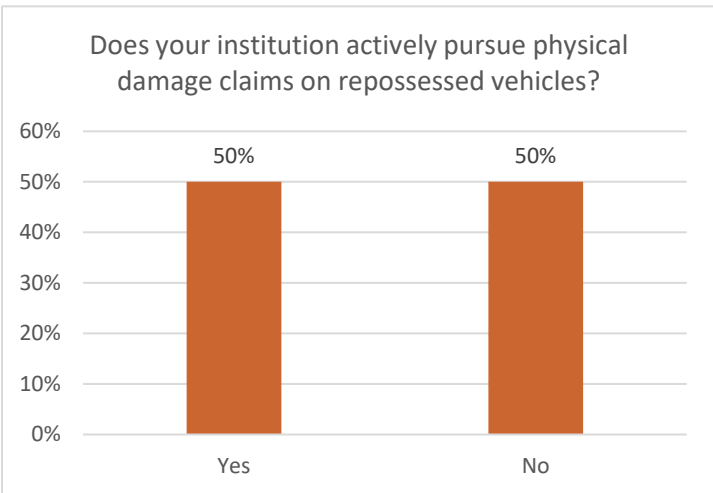
SURVEY OF LENDER PRACTICES

Sponsored by *Lenders Repossession Best Practices Forum*

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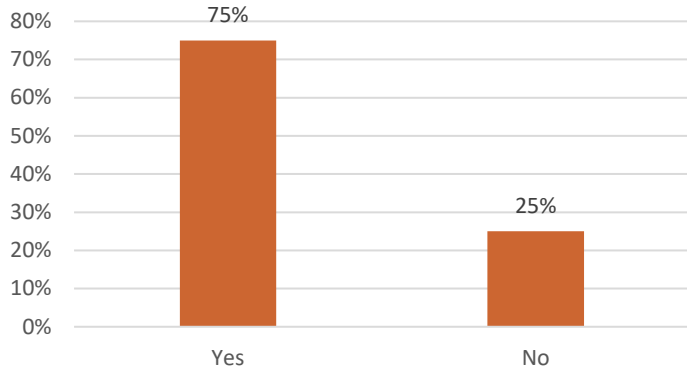
ALS | Resolvion 

BANK/CAPTIVE RESULTS

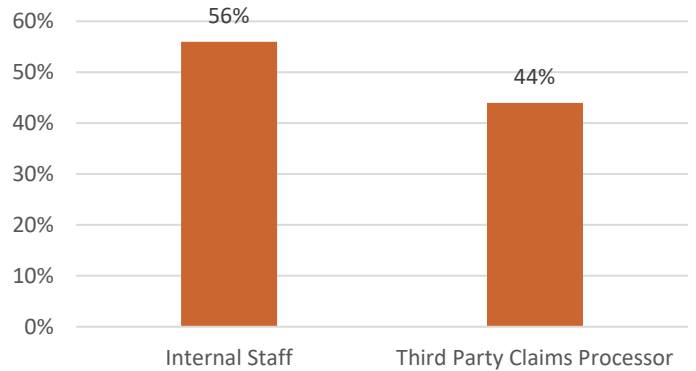


INDEPENDENT FINANCE COMPANY RESULTS

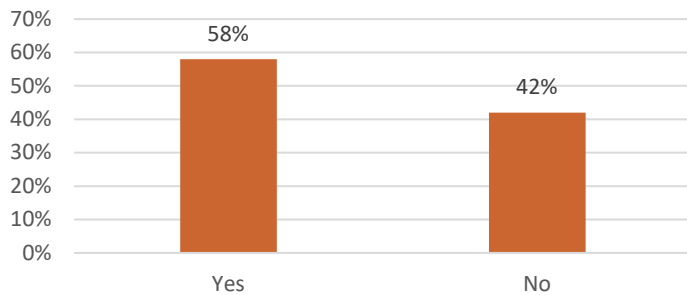
Does your institution actively pursue physical damage claims on repossessed vehicles?



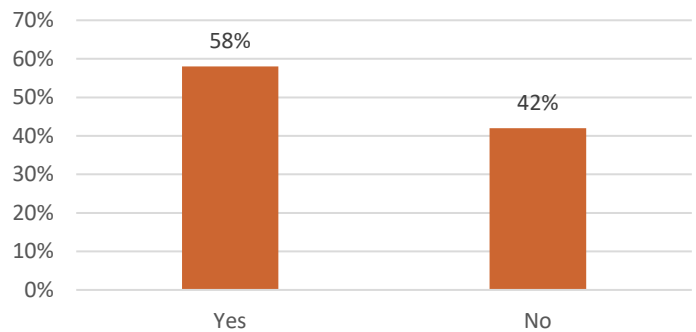
If yes, do you utilize internal staff or third party claims processor?



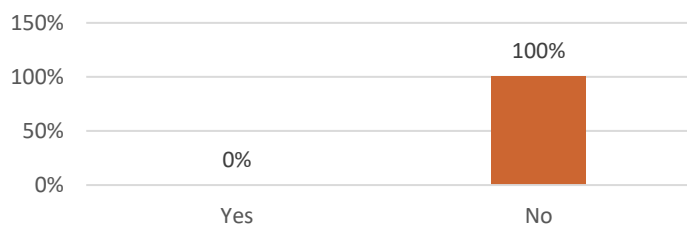
Does your institution, either internally or through a third party, audit physical damage claims settlements to ensure proper payout from the insurer?



Does your institution deploy legal resources to deal with impound yards that are attempting to convert liens?

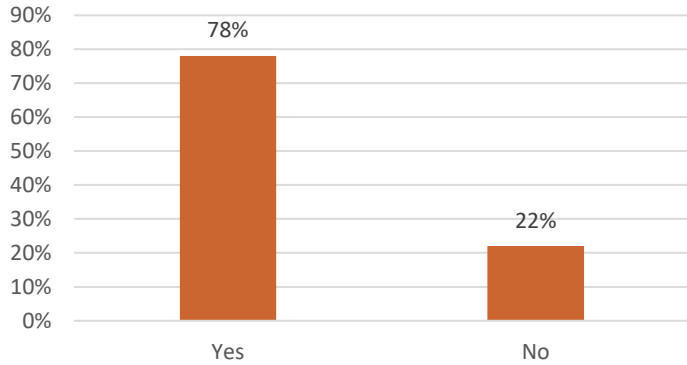


In situations where your lien has been lost and the vehicle has subsequently been sold, does your institution monitor the transaction to determine if there were excess proceeds generated from the sale (and thus due back to your institution)?

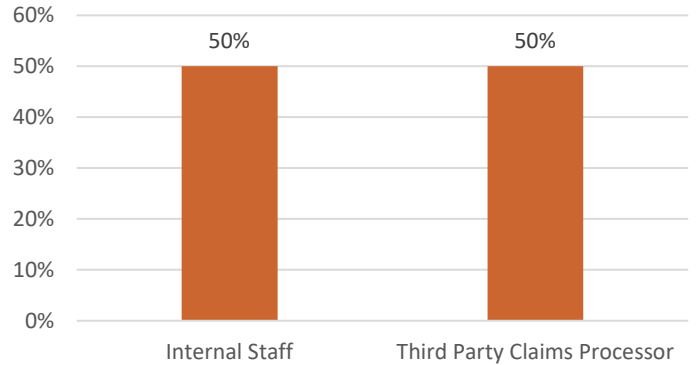


CREDIT UNION RESULTS

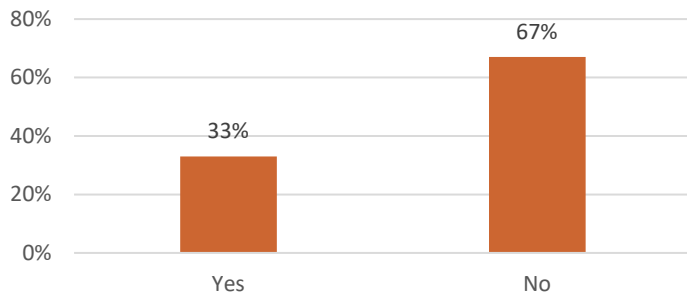
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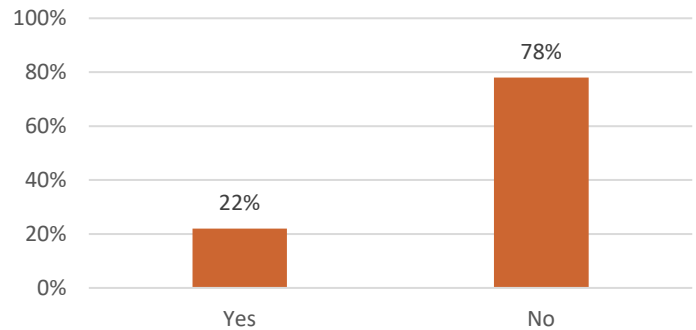
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