



WORKING AT RESOLVION

BETTER RESULTS, LOWER RISK

Creating a Company We Love.

OUR STORY



In November 2019, ALS | Resolvion and Del Mar Recovery Solutions combined to form **Resolvion**

In doing so, two of the nation's leading skip tracing and repossession management firms came together to form an industry leader capable of handling virtually any recovery assignment for virtually any type of equipment.

We offer a powerful combination of unique technology, efficient processes and skilled people, all working together to minimize loss and maximize recovery for our lender clients. Whenever and wherever needed, whether it's across town or across the country, our highly skilled team is available to resolve even the most challenging of cases.

Based on the unique needs of each client, we design industry-leading, fully scalable and customized solutions. Our valued client partnerships cover the spectrum from super prime to title lenders and from small to large volume financial institutions. We uphold the most comprehensive compliance program in the industry, while maintaining the highest standard of professionalism. Our total commitment leads to our client's total confidence.

OUR BLUE CHIP CLIENTS



Mercedes-Benz

JPMORGAN CHASE & CO.



OUR FORMULA FOR SUCCESS

Provide Great Service

We are the Chik-Fil-A of the repossession industry! Yes...we just said that. Great service is the number one reason for our success year after year. This means maintaining the #1 or #2 spot on every major client's scorecard and operating at the highest compliance standards. The higher our compliance, the less risk for our clients.

Relentless Effort to be Better

We're always working to improve our processes and results. We relentlessly pursue efficiency through intense focus on the key metrics that drive the success of our business. We work hard around the clock to allow our staff to play harder.

Provide a Great Workplace

If you're impressed by our 15,523 SF office, you'll love the people who work in it. We carefully select each team member and invest in their success through training, mentoring, and by providing them with the necessary tools. We believe in treating everyone with respect and encouraging initiative and new ideas.

Everyone Wins

With our formula of success, it's a win-win situation. Our team members have solid jobs with competitive benefits and performance rewards but we also offer plenty of opportunities for growth. On the other end, our clients are also receiving great recovery and service results through working with us. Last but not least, the big guys at the top, our shareholders, earn a solid return on their investment in the company.



6 REASONS TO WORK AT RESOLVION

1

We're growing at the speed of light. In fact, Resolvion was named ACG's Top 40 Fastest Growing Companies in Georgia and in 2019, we doubled in size. You're on a winning team. As our company continues to grow, we promise plenty of opportunities to advance your skillset.

2

We have an amazing team. Our intense focus on creating the right combination of highly skilled people, superior processes, and cutting-edge technology starts with hiring the right people. From our skip tracers to management, everyone contributes to our workplace culture.

3

We work hard and reward for it. We've created a top-of-the-line incentive plan to reward our employees for their hard work. This is our way of thanking you for everything you do.

4

We have a state-of-the-art office space. Providing a comfortable environment for our staff is important to us. Whether you're employed at our Atlanta, Charlotte, Carlsbad, Las Vegas, or Shelton office, you'll enjoy a clean environment and plenty of square footage to work efficiently.

5

We let you refer your friends and family. We've established a referral program that hires people just like you! Refer your friends to us and earn a bonus for each person we hire. There's nothing better than working among your close friends and getting paid for it.

6

We have a one-of-a-kind retention program. You'll never want to leave us and we'll make sure you earn a bonus for keeping that promise. Our retention program rewards long-term team members and their commitment to our company. After 6 months of employment, you'll qualify for a bonus.

WORKPLACE CULTURE

THERE'S NO
PLACE LIKE
RESOLVION

RESOLVION EVENTS



CREATING A
COMPANY WE
LOVE.



TRAINING & DEVELOPMENT



We're devoted to providing lifelong learning opportunities to our staff.

With a dedicated Corporate Training Director, we've established a series of programs and courses to educate new team members and skill enhancement opportunities for existing long-term staff members.

Commitment to your training and development with our company

You'll go through many weeks of training and development to successfully complete your job duties. In addition to our support of ongoing training and development, your team leads and supervisors are always available to answer your questions. We'll prepare you for success and ensure you have the necessary tools to perform and meet your goals.

WE HAVE GREAT BENEFITS

WE INVEST IN THE FUTURE OF OUR STAFF

Major Medical

We pay the majority of the premium for our team members. Maintaining the health of our staff is important to us and we're proud to be able to offer great medical benefits to you.

\$10,000 Term Life Insurance

We provide you with a \$10,000 term life insurance policy at no cost to you. We'll continue to make the premium as long as you're with the company

401K Plan

We match 100% of your contribution up to 3% of their salary. But that's not all, we'll match 50% for the next 2% you contribute.

Benefits Plan

Medical expenses aren't fun to deal with. We've got you covered. Our defined benefits plan allow you to pay certain medical expenses with pre-tax earnings.

Legal and Financial Counseling

We offer you access to legal and financial counseling at a small monthly premium. Get in touch with a divorce lawyer or speak with an expert about your real estate investments.

2 Weeks of Paid Vacation

Take some time off! Our team members receive 2 weeks of paid vacation every year. We make the process to request vacation days easy. Plan a trip and get paid to be away.

4 Personal/Sick Days

Need additional time off? We understand. We give employees 4 personal/sick days to use for personal reasons.

WORK-LIFE BALANCE

We put people first.

We show reasonable flexibility to allow you to deal with your life outside of work. Providing a good work-life balance is important to us. Whether you're sick, need time off, or just need a few days to yourself, we understand! Through our partner, OASIS, we make it easy for our staff to request days off and easily keep track of remaining vacation/personal days.

A dedication to healthy lifestyles



EMPLOYEE TESTIMONIALS

Ready to join our team?

See what our employees are saying about
working at Resolvion

"I love working at Resolvion. The staff really cares about your development and will work with you to create a great work-life balance."

-Thee , Marketing Director

"I have worked at Resolvion company for 4 years and have experienced many positive changes in that time...It's a good place to work and management is committed to making our company from good to great with the structure we have in place."

-Lloyd, Case Administrator

"Resolvion has provided me the opportunity to utilize my skill sets to obtain professional growth and the opportunity to managed my own portfolio."

-Anonymous Indeed Review

"From Good to Great! When I started Resolvion I was a little unsure. The pay is great, and we have benefits, paid time off and vacation! The training is so much better from when I started! The company strives for greatness! All management is fantastic. Resolvion is very family oriented and will work with employees in any situation! I have been with the company for almost 4yrs and still LOVE my job!"

-Anonymous Indeed Review

AGAIN, WELCOME!

WE LOOK
FORWARD
TO YOU
JOINING
OUR TEAM